

## What you need to know about CDO!

- You must be aware of your Rights, Risks and Responsibilities related to CDO
- CDO is meant to boost the support already given by family, friends or a traditional provider and not meant to replace what they ordinarily do for you
- You have control of the services you receive
- Services through CDO are based on needs and not desires
- Paying your family and friends for providing services is not the sole- purpose of CDO
- You must be seeking Medicaid Waiver eligibility through the Medicaid office in your area in order to get CDO
- You must choose, hire, and fire your employees
- Anyone involved in providing your care, such as friends, family, and traditional providers, needs to be involved in planning your CDO care as well
- If problems come up with your CDO services, call your Support Broker first
- You MUST have at least one face-to-face home visit every month with your support broker
- You must follow CDO rules and guidelines
- If you are not following the plan of care set up by you and your support broker, you will be terminated from CDO
- You are responsible for having truthful, accurate and complete timesheets in on time to the support broker
- You can withdraw from CDO at any time
- Threatening or intimidating behavior will not be tolerated and you will be terminated from CDO
- Be sure to maintain a friendly and cooperative atmosphere for your support broker
- The main goal of CDO is to meet your needs according to the plan of care and maintaining a healthy and safe environment.